

# PUBLIC GRIEVANCES COMMISSION

GOVT. OF NATIONAL CAPITAL TERRITORY OF DELHI

Order under Para 2(B) of the PGC Resolution No F.4/14/94-AR dated 30.7.1998

**Date of hearing: 31<sup>st</sup> January, 2018**

Complainant : Ms. Jainy M.J. Mathirampally (H), Ezhumanthuruth  
P.O. Muttuchaira, Kottayam (Distt.), Kerala-686613

Respondent : **Special Commissioner of Police  
Delhi Police (Vigilance),PS  
Barakhamba Road, New Delhi**

Grievance No. : PGC/2017/DP/48  
Grievance filed on : 06/02/2017  
First hearing in the PGC : 19/04/2017  
Scheduled on

## **1. Brief facts of the complaint**

The complainants have stated that they were in need to go Brunei and agent Rajan met them alternatively and separately on different dates and time and extorted money from each of them for a sum of Rs. 1 lakh for visa for Brunei. The said agent obtained their passport alongwith their resumes as well as other documents by calling them separately at Mishra's Guest House, Green Park, New Delhi. The entire amount of Rs. 4 lakh was taken from all the applicants with an assurance. After some days, Mohd. Salim and Munir jointly approached on 9.9.2016 to the applicants separately and alternatively on different dates and times and extorted money from each applicants for a sum of Rs. 1 lakhs by calling them separately for visa preparing for Brunei on behalf of former agent Rajan. They took the entire amount of Rs. 4 lakhs from all the applicants by telling that they would prepare all the concerning document and visa. The complainants further stated that third time Shri Ganesh approached to the applicants for their medical examination and diagnosis and the same took place at Maharani Bagh. Ganesh met to all the applicants. He also extorted money for a sum of Rs. 50,000/- from each separately, for the said work. Thus, total amount of Rs. 10 lakhs were extorted by cheating from them. The agents also cheated 12 other girls and extorted Rs. 32,00,000/- for visa and other document charges and fee to provide work permit in Brunei for 2 years. The complainants also stated that they contacted to the agents in respect of going to Brunei and the said agents the said agents had sent them to Brunei on 19.9.2016 at about 7.00 p.m. from Cochin Airport, Kerala after getting clearance from concerned authorities and as well as other formalities and they paid a sum of Rs. 10 lakhs. The complainants on the visa issued in their favour went to Brunei and after reaching Brunei, they were sent back to Delhi Airport for violating and terms and conditions by a forged VISA through above said agents. They alleged that instead of returning the said money, the said agents are threatening them with dire consequences and to implicate them in some false and fabricated case, as a result they are totally depressed and afraid due to the conduct of the agents. They also lodged a complaint to the DCP on 16.11.2016 but no action has been taken and the case is pending in Crime Branch Kotwali, Delhi.

## **2. Proceedings in the Public Grievances Commission**

The PGC convened its first hearing in the complaint on 19<sup>th</sup> April, 2017, the second hearing held on 14<sup>th</sup> June, 2017, the third hearing held on 16<sup>th</sup>

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August, 2017, the fourth hearing held on 17<sup>th</sup> October, 2017, the fifth hearing held on 3<sup>rd</sup> January, 2018 and the sixth hearing held on 31.1.2018, when the following were present:-

Complainant : Not Present

Respondent : Not Present

### 3 Relevant facts emerging during the hearing

Neither an ATR has been filed nor anyone from Delhi Police is present despite the directions passed by the Commission on the last date of hearing held on 3.1.2018 that the concerned ACP as well as IO shall be personally present alongwith an ATR in today's hearing. The Commission has taken a serious view for the absence of police representatives and non-filing of an ATR.


### 4. Directions of PGC

Special CP (Vigilance) is advised to look into the reasons for the absence of concerned police representatives and non-filing of ATR.

The complainant has not been attending the hearings in the Commission for the last five hearings. She had attended only the first hearing in the Commission on 19.4.2017. It appears that she is not interested in pursuing her case in PGC.

With the above advice to the Spl. C.P. (Vigilance), the Commission has decided to close the case in PGC.

o/c

  
(SUDHIR YADAV)  
MEMBER(PGC)

Copy to:

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1. **The Special Commissioner of Police (Vigilance), Delhi Police, PS Barakhamba Road, New Delhi.**
2. **The Addl. Commissioner of Police (Vigilance), Delhi Police, Police Station Barakhamba Road, New Delhi-110001.**
3. **Joint C.P. (Crime), Police Headquarter, ITO, Delhi**
4. **The Addl. Commissioner of Police (District Central), Police Station Darya Ganj, New Delhi.**
5. **Ms. Jainy M.J., Mathirampally (H), Ezhumanthuruth P.O. Muttuchaira, Kottayam (Distt.), Kerala-686613.**